



South West Herts Partnership Financial Advice and Support offered during Coronavirus

ORGANISATION	EXPLANATION	OPERATIONS ADVICE	CONTACT INFO/WEB LINKS
GOV.UK	Coronavirus support for employees, benefit claimants and businesses	A range of extra support and measures will be in place to help workers, benefit claimants and businesses affected by coronavirus	https://www.gov.uk/government/news/coronavirus-support-for-employees-benefit-claimants-and-businesses
Money Advice Service	Coronavirus - what it means for you and what you're entitled to	Call Money Advice Line: 0800 138 7777	https://www.moneyadvice.service.org.uk/en/articles/coronavirus-what-it-means-for-you
Citizens Advice Bureau	If you can't pay your bills because of Coronavirus Grants and benefits to help you pay your gas/electric/water bills	National phone line: 03444 111 444 Adviceline is available 9am to 5pm, Monday to Friday	https://www.citizensadvice.org.uk/debt-and-money/if-you-cant-pay-your-bills-because-of-coronavirus/ https://www.citizensadvice.org.uk/consumer/energy/energy-supply/get-help-paying-your-bills/grants-and-benefits-to-help-you-pay-your-energy-bills/ #Grants To Help Pay Energy Debts
Money Saving Expert	Coronavirus - Financial Help & Rights Employment & Self-Employment Coronavirus Help		https://www.moneysavingexpert.com/news/2020/03/uk-coronavirus-help-and-your-rights/?source=CRM-0X000003DC2B53CDAD&email=true&utm_source=general&utm_medium=email&utm_campaign=cv_solus&utm_content=Article_MSE https://www.moneysavingexpert.com/news/2020/04/self-employed-help-coronavirus/?utm_source=MSE_Newsletter&utm_medium=email&utm_term=12-May-20-50613012-4561&utm_campaign=nt-hiya&utm_content=2
Money Super Market	Coronavirus - what does it mean for your family finances?	Speak to one of our customer service experts. Lines are open Mon –Fri, from 9am to 5.30pm. Excludes bank holidays. Call 0333 123 1983	https://www.moneysupermarket.com/money-made-easy/coronavirus-and-family-finances/?source=CRM-0X000003DC2B53CDAD&email=true&utm_source=general&utm_medium=email&utm_campaign=cv_solus&utm_content=Article_MSM



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Herts Help	Can provide help in delivering food parcels and prescription collections. They have already been provided with a list of families from the government that are classed as vulnerable but if someone needs help they can phone and register with them. They can also issue emergency gas and electric one off vouchers – one per 6 months (approx. £15 each)	Call 0300 123 4044	Email info@hertshelp.net or look on their website https://www.hertshelp.net/HertsHelp.aspx
One Vision Project	Providing hot meals to Watford families that meet criteria and is endorsed by the Mayor of Watford	If your child's free school meal has been interrupted, or if you are 70 plus and self-isolating, we are providing hot meals and we can help you out with provisions	https://www.onevisionproject.org/2020/03/18/we-are-joining-forces-to-help-families-and-individuals-cope-with-the-impacts-of-covid-19
British Gas Energy Trust	Get support with gas and electric costs by contacting your energy supplier. If your supplier does not offer support, help can be accessed here even if you are not a British Gas customer	Tel: 0121 348 7797 The Trust helps families and individuals experiencing hardship who are struggling with gas and electricity debts by awarding grants to clear those debts.	https://britishgasenergytrust.org.uk/
Step Change	Worried about debt and Coronavirus?	Need debt advice? Don't forget to use our budget form to gather information before calling. A debt advice call takes around 40 minutes to complete. 0800 138 1111 Monday to Friday 8am to 8pm, Saturday 8am to 4pm	https://www.stepchange.org/debt-info/debt-and-coronavirus.aspx

If you are struggling and have debts such as credit cards and/or loans, please contact your creditors—they are obliged to give payment holidays due to COVID -19 with no effect to your credit record .